

California Information Technology Strategic Plan
State Portal Review Board
March 10, 2006, 1 p.m. – 3 p.m.
1020 11th Street, Sacramento

- AGENDA -

Time:

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|----|------|--|---------------------|
| 10 | I. | Welcome Review Board Members and guests | Clark Kelso |
| | | • Approve Steering Committee Meeting Minutes : 2/10/06 | |
| 20 | II. | <i>California State Portal Framework</i> Document | John Jewell |
| 20 | III. | Organization, Usability, Currency & Accessibility Working Group | Kris Ogilvie |
| | | • FTB templates | |
| 20 | IV. | Government Services on the Web: California In-Touch | Clark Kelso |
| 20 | V. | Portal Transition (Steering Committee Adopted Recommend # 5) | PK Agarwal |
| | | • Ca Portal Redesign Project | |
| 5 | VI. | Next Steps: | Clark Kelso |
| | | • Portal Steering Committee meeting Agenda items for April 14? | |
| | | • Review Board meeting Agenda items for May 5? | |
| 5 | VII. | Adjourn | Clark Kelso |

2005 IT Strategic Plan Goal 1

Goal 1: Make Government Services More Accessible to Citizens and State Clients

The State will complete a customer-focused, technology-enabled transformation in service delivery to improve the accessibility, value and cost-effectiveness of services, benefits and information provided to the public, businesses, other government agencies and state employees.

Objective 1- Develop A Foundation For Transforming Government

The State will implement an enabling management and technical foundation for the transformation of government, making the technical solution implementation process more customer-focused, strategic, efficient, and economical.

The essential ingredients of this foundation include:

- Leadership focused on the redesign of business processes and the exploration and application of technologies across organizational boundaries to improve efficiency, interoperability, and cross-organizational program integration.
- A governance process for evaluating government needs and challenges across organizational boundaries and prioritizing those initiatives with a high return on investment and public acceptance.
- Common business processes that facilitate interoperability and data sharing.
- Shared applications, architectures and code.
- Streamlined project development, management and implementation to capture early benefits and encourage transformation.
- State workforce skilled in implementing industry best practices.

A key driving force for this transformation will be a federated ownership and development architecture for the State's presence on the Internet. Other objectives and action items throughout this plan will also contribute to the essential ingredients listed above.

Action 4. The California Portal Steering Committee will guide development of a new infrastructure to support the State's presence on the Internet including: (a) identification and design of shared services; (b) definition of the technical architecture and governance process; (c) identification of additional projects to leverage shared resources; and (d) by July 2006, approval of the first architecture for the State's Internet infrastructure.

Objective 2- Leverage Services between State Agencies, Federal and Local Government And Promote Interagency and Intergovernmental Data Sharing

State Portal Steering Committee

Adopted Recommendations – October 14, 2005

Recommendation 1 (Governance & Architecture): The State should adopt a “federated” management and governance approach to the development and maintenance of the State’s Internet presence.

Recommendation 2 (Service Centers): With leadership provided by cross-agency working groups organized around a few high-level governmental functions, the State should develop and maintain one or more “Service Centers” (including a State-level “California Service Center”) that assist users in navigating quickly to desired government information and services.

Recommendation 3 (Shared Services): The State CIO should begin conversations with the State Portal Review Board and appropriate agencies to identify specific shared services that should be developed for the State’s web presence. The list of specific shared services should be brought back to the State Portal Steering Committee for its consideration and action.

Recommendation 4 (State Banner): The State CIO, with advice from the Portal Steering Committee, should adopt a new banner for State web pages that uses less space and facilitates co-branding with State agencies and departments.

Recommendation 5 (Transition Planning): Planning to transition away from the existing State Portal hardware and applications should begin immediately in anticipation of the federated, shared-services architecture recommended above. Current clients and agencies which rely upon that existing hardware and applications infrastructure should begin appropriate transition planning with the assistance of the Department of Technology Services.

State Portal Review Board Adoption of “Service Oriented Architecture” December 9, 2005 and Steering Committee January 1/13

Recommendation 6 (SOA): The Portal Review Board hereby approves in concept the development of a “Service Oriented Architecture (SOA)” to govern the shared services components of the State’s Internet presence.

Recommendation 7 (EA Governance): The Portal Review Board hereby refers the Draft Service Oriented Architecture (November 30, 2005) developed by the State CIO’s Enterprise Architecture staff to the Enterprise Architecture Committee of the Information Technology Council for its review, comment and approval.

Recommendation 8 (SOA Process): The Portal Review Board hereby declares its intention to begin the process of identifying departments which are prepared to take on the development of shared services pursuant to a Service Oriented Architecture.